

Core Leadership Development Curriculum

LEADING SELF

“the Who” GROWTH: Personal & Career Development

- Leadership, Executive Presence & Team-based Care
- Social & Emotional Intelligence, Empathy
- Time, Stress & Team Management
- Negotiation & Conflict Resolution
- Decision Making, Leading Change, Mentoring
- Communication & Presentation Skills

LEADING BUSINESS

“the What” KNOWLEDGE: Health Economics, Policy & Technology

- Capital Finance & Financial Management
- Philanthropy, Marketing & Public Relations
- Payment Model Changes & Physician Compensation
- Health Policy, Regulatory Affairs & Ethics
- Big Data & Analytics
- Evidence-Based Medicine

LEADING OTHERS

“the How” STRATEGY: Health System Transformation, Change Management

- Vision, Mission & Culture
- Driving Innovation & Strategic Development
- Diversity & Inclusion
- Managing Costs and Risk
- Human Resources: New Roles, Succession Planning, Talent & Team Management
- Organizational & Physician Alignment

LEADING PATIENT CARE

“the Why” IMPACT: Patient-Centered Care & Population Health

- Continuum of Care & Collaborative Care Models
- Patient Satisfaction & Experience
- High Reliability, Safety & Quality Care Metrics
- Crisis Management: Mitigation, Response & Recovery
- Health Literacy, Education & Behavior Change
- Consumer Engagement